



PHI GAMMA DELTA
BUILDING COURAGEOUS
LEADERS

Section Leader

Key Performance

Indicators

Section Leader KPI

The Section Leader (SL) is responsible for recruiting, retaining and supporting the advisors at the local chapter level. Additionally, the SL is critical to advancing the strategic objectives of the Fraternity.

Expectations

1. The Purple Legionnaire (PL), Board of Chapter Advisors (BCA) and house corporation (HC) (if applicable) roles in the SL's section are filled with active and engaged volunteers.
2. Conduct an annual evaluation of graduate volunteers in the section.
3. Be knowledgeable of the Fraternity's strategy, policies, Laws, Ritual and resources, and promote them to graduate volunteer leaders.
4. Communicates with graduate volunteers in the section regularly (at least monthly) and with the Headquarters staff (as appropriate).

Key Performance Indicators (KPI)

1. The PL, BCA and HC (if applicable) roles in the section are filled with active and engaged volunteers.

- The SL submits an annual report to his section's zone leader.
- The SL submits an updated graduate volunteer roster at least annually, and preferably as changes are made to the roster.
 - Ensures each chapter has the BCA Recruitment and BCA Member Development/Built to Lead graduate volunteer positions filled - consistent with implementation of the New Model.
- The SL leads the recruitment, evaluation and selection of new graduate volunteers in collaboration with the local chapter and graduate volunteers.
- The SL assists with onboarding new graduate volunteers, including:
 - New graduate volunteers complete applicable training.
 - Applicable graduate volunteers complete training on New Model implementation.
 - Follows-up with new graduate volunteers after training is completed to assess for understanding and additional needs.
- Ensures the PL attends the Academy and Ekklesia.
- The SL has a succession plan in place for vacancies.

2. Conduct an annual evaluation of graduate volunteers in the section.

Annual report by the SL includes evaluations of the PL, BCA and HC (if applicable).

3. Be knowledgeable of the Fraternity's strategy, policies, Laws, Ritual and resources, and promote them to graduate volunteer leaders.

- The SL attends and participates in trainings offered by the Fraternity (LMS, virtual and in-person).
 - The SL attends Academy or Ekklesia.

- The SL engages in conversations with graduate volunteers in his section on these subjects.
- Graduate volunteers complete an annual evaluation of the SL that tracks his knowledge of Fraternity strategy, policies, Laws, Ritual and resources.

4. Communicates with graduate volunteers in the section regularly (at least monthly) and with the Headquarters staff (as appropriate).

- Annual report by the SL includes evaluations of the PL, BCA and HC (if applicable).
- The SL participates in BCA and HC meetings, as appropriate.
- The SL assists the PL and BCA to evaluate the status of chapter minimum standards, including accounts payable, etc.

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Key Performance Indicators

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